



Dual Eligible Population Q & A

- 1. What does potentially “dual eligible” mean?**
Potentially dual eligible are currently enrolled subsidized BH members that might qualify for DSHS medical assistance but are not currently receiving those benefits. This includes families that are under 80% of the Federal Poverty Level (FPL) and children or disabled members who are under 200% of the FPL.
- 2. Why are we identifying who is potentially dually eligible?**
This is required with the passage of Substitute House Bill 2341. BH is working with DSHS to identify these members and encourage them to transition to DSHS medical assistance.
- 3. Are the potentially dually eligible members required to switch to DSHS?**
Not at this time, however, BH is encouraging members to transition to DSHS medical assistance as required in Substitute House Bill 2341.
- 4. What are we doing with members that are potentially dually eligible?**
In cooperation with DSHS, we are sending potentially dually eligible members a letter encouraging them to apply for DSHS medical assistance. They can go online to <http://www.dshs.wa.gov/esa/TEC/> to:

 - Complete and submit an on-line application,
 - Download an application to mail in, or
 - Locate their local Community Service office.
- 5. Will the potentially dually eligible members receive a letter from Basic Health?**
Yes. BH will send letter 25-103 to dually eligible members. The letters will be sent out over a five-week period beginning July 31 and ending August 27.
- 6. How many letters are being mailed to potentially dually eligible members?**
Basic Health identified 12,305 families who have potentially dually eligible members and will send them a letter.
- 7. What if they transition to DSHS and then lose that coverage?**
If they are no longer eligible for medical assistance, they are eligible to return to Basic Health if they notify us within 30 days of losing DSHS coverage.
- 8. How can a member request an application for DSHS medical coverage?**
Members call DSHS directly at 1-877-514-3663 to request an application or go online to <http://www.dshs.wa.gov/esa/TEC/>.
- 9. What benefits does DSHS medical assistance offer?**
Through DSHS, a variety of medical assistance programs are available, which may cost member less and include expanded health benefits. In addition to medical assistance, DSHS can help offset other expenses to include food and child care.